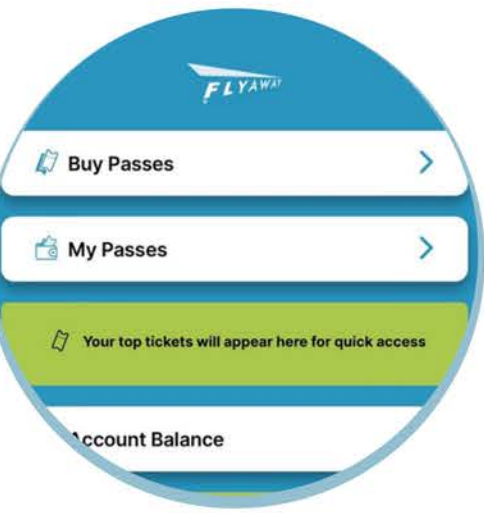




# How to Purchase & Use Mobile Tickets

Download the FlyAway® app from the Apple App Store or the Google Play Store.

1



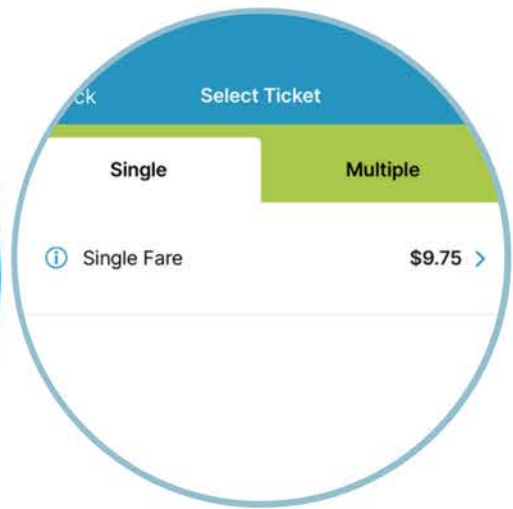
2

On the homepage of the FlyAway® mobile app, select "Buy Passes".

Choose between Single Fare, Multiple Tickets or Employee Monthly Pass, if you are eligible.

3

For a roundtrip, you may purchase two one-way tickets.



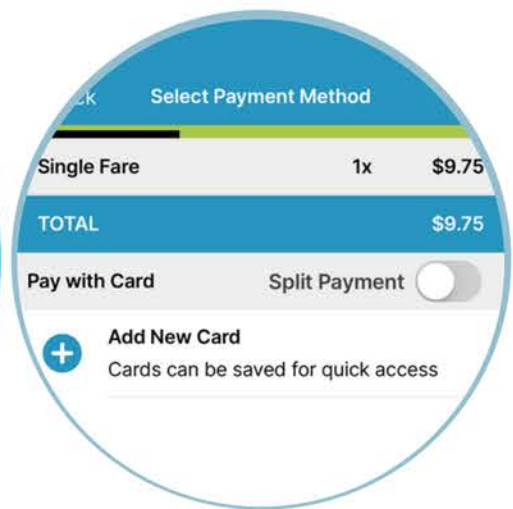
4

Read and Accept the Ticket Regulations by clicking "Accept and Continue" at the bottom of the screen.

Tickets may be used within 30 days of purchase.

Checkout quickly with ApplePay, GooglePay or by adding your credit card information.

5





Your ticket(s) will be displayed in order of expiry on the home screen, or by selecting "My Passes"

6



7

Activate your ticket before boarding the bus and present it to the next ticket agent at Union Station or Van Nuys terminal.

Activated ticket will expire in 160 minutes of activation.

When you click to activate the ticket, it will ask you to confirm one more time that you are ready to activate your ticket.

8



9

Once your ticket is activated, there will be a timestamp and a QR code available for the ticket agent to validate.

Show it to the ticket agent when boarding or deboarding at a station.

Enjoy your ride!

Thank you for choosing FlyAway® and we hope you have safe and happy travels.

10



## General Terms of Use:

- One-way fare for the FlyAway is \$9.75. All sales are final.
- Tickets are valid for 30 days from the date of purchase. No refunds or extensions will be provided.
- Traveling with small children? Two children under the age of 5 with each paying adult are free.
- There are no reservations. All customers are served on a first come, first served basis. We suggest that you arrive 10 minutes prior to your desired service time.
- Mobile and Online FlyAway tickets are subject to the FlyAway Application Privacy Statement. available at <https://www.flylax.com/en/Application-Privacy-Statement>
- If you have a TAP card or a Metrolink monthly pass, please visit the *Fares & Tickets* page at LAXFlyAway.org to learn more about the price of your fare.
- For any question on the payment options, please visit the *Traveler Information (FAQ)* page at LAXFlyAway.org